



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Michael G. Carney

Application No.: 10/674,749

Art Unit: Not Yet Assigned

Filed: September 30, 2003

Examiner: Not Yet Assigned

For: **COMPUTER-IMPLEMENTED SYSTEM
AND METHOD FOR MANAGING SERVICE
AGENTS**

Attorney Docket No.: 343355600069

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

This Statement is submitted in compliance with 37 C.F.R. § 1.56.

A list of patent(s) and/or publication(s) is set forth on the attached Form PTO-1449.

Any fees required for the proper filing of this Information Disclosure Statement should be withdrawn from the Jones Day Deposit Account No. 50-1432, account 343355600069.

Respectfully submitted,

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Date:

1/5/2004

I hereby certify that this correspondence is being deposited today with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450

on January 5, 2004

By: Kathie J. Kopych

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT

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Complete if Known

Application Number	10/674,749
Filing Date	September 30, 2003
First Named Inventor	Michael G. Carney
Art Unit	Not Yet Assigned
Examiner Name	Not Yet Assigned
Attorney Docket Number	343355600069

U. S. PATENT DOCUMENTS

[illegible]

FOREIGN PATENT DOCUMENTS

[illegible]

Examiner Signature	Date Considered
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